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**Sent:** Wednesday, October 08, 2008 6:22 AM  
**To:** [su-talk@yahoogroups.com](mailto:su-talk@yahoogroups.com)  
**Subject:** [su-talk] CCCU Moves Home Banking to Connect Financial Software Solutions

I can't remember who it was that was asking about home banking vendors a few weeks ago, but as of last night... we went live with our own in-house solution from Connect Financial Software Solutions. It was getting a good workout the moment we did the cutover, and it went without a hitch. We were with Cavion, and finally gave up on that product and their multi-year delays and multitude of owners along the way. Yes, we were a bit nervous about bringing home banking in-house and all that goes with it. However, this largely turned into a non-event. I guess that says something about the software and implementation, eh?

This ConnectFSS software is lightning fast. As a user, I absolutely love using it. We're getting lots of comments about how snappy the performance is. Of course, we also have a bunch more features than we had with Cavion.

We now will begin phase II of our project, where we will implement the online account opening piece of the software on both the staff side for internal use, as well as the internet side for the members. If anyone wants to talk with me off-line about the software or implementation, feel free to shoot me an email or a phone call. I gotta say, I'm feeling pretty smug about making this great choice. We've been thrilled with the implementation and performance, and ConnectFSS has been awesome to work with. It's so nice to have a vendor that really understands what customer service is all about during an implementation - I gotta give them their props. We've got big plans for our internet service side of things, and we finally have a vendor that's going to be able to get us there.

I guess I should give you their website... [www.connectfss.com](http://www.connectfss.com) . Sorry, forgot about that.

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